#2639

From:

Jewett, John H.

Sent:

Thursday, November 12, 2009 8:29 AM

To: Subject: Gelnett, Wanda B.; Wilmarth, Fiona E.; Johnson, Leslie A. Lewis FW: Attached Comments in Opposition to 4816 (IRRC #2639)

Attachments:

Heffner Comments 4816 (IRRC 2639) 11.11.09.pdf

The email and its attachment are final comments on #2639.

It looks like he also already cc'ed the Board counsel and the IRRC inbox.

From: Ernie Heffner [mailto:ernieheffner@hotmail.com]

Sent: Wednesday, November 11, 2009 1:28 PM

To: IRRC; Jewett, John H.

Cc: Thomas Blackburn; Jim 1apsKutz; Bob Rae

Subject: Attached Comments in Opposition to 4816 (IRRC #2639)

Dear Attorney Jewett,

Attached are my Comments in Opposition to Final-Form Regulation No. 16A-4816 (IRRC #2639) Preneed Activities of Unlicensed Employee, State Board of Funeral Directors.

Thank you for distributing them to the Chairman, Vice Chairman and the Commissioners.

I will make myself available at the hearing on November 19th to answer any questions the Commissioners may have regarding my comments. Should you have any questions before that or require any additional information, please do not hesitate to ask.

Respectfully,

Ernie

Ernie Heffner Heffner Funeral Chapels & Crematory 1551 Kenneth Road, York, PA 17408 717-767-1551 www.BestLifeTributes.com

1



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WELLSBURG Roberts November 11, 2009

Via Email: Irrc@irrc.state.pa.us and jjewett@irrc.state.pa.us

The Honorable Arthur Coccodrilli, Chairman
The Honorable George D. Bedwick, Vice Chairman
The Honorable Silvan B. Lutkewitte, III, Commissioner
The Honorable John Mizner, Commissioner
The Honorable S. David Fineman, Commissioner
Attorney John H. Jewett, Regulatory Analyst
Independent Regulatory Review Commission
333 Market Street, 14th Floor
Harrisburg, PA 17101

RE: Comments in Opposition to Final-Form Regulation No. 16A-4816 (IRRC #2639)
Preneed Activities of Unlicensed Employee, State Board of Funeral Directors

Dear Chairman, Vice Chairman, Commissioners and Attorney Jewett:

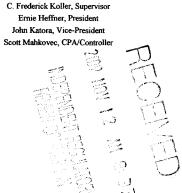
Thank you for the opportunity extended in your email received October 6th, 2009 to offer written comments regarding the regulation No. 16A-4816 (IRRC #2639) as proposed by the State Board of Funeral Directors. I am a second generation funeral director, licensed since 1975 and am the president of our family owned enterprise which does business with over 1000 consumers every year. I am also a Past President of the Pennsylvania Cemetery, Cremation & Funeral Association.

My associate, Betty Frey, and I were two of the four plaintiffs who received judicial relief from the United States District Court for the Middle District of Pennsylvania in the matter frequently referenced in comments as <u>Walker v. Flitton</u>. The outcome in this case has been misrepresented for the sake of promoting the proposed regulation which would erode the relief granted to employees and agents by the 2005 Federal Court decision.

I would ask that the written testimony of James J. Kutz, counsel for Plaintiffs in <u>Walker v. Flitton</u>, be incorporated herein as it addresses in detail the legalities and inappropriateness of this proposed regulation. I also ask that the written testimony of Robert S. Rae, a licensed funeral director and licensed insurance producer, be incorporated herein as he has addressed legislative intent and accurately articulated the misinterpretation of Section 13(c) of the funeral director statute, a misinterpretation perpetuated for the convenience of promoting this unnecessary regulation.

That being said, my testimony will focus on the <u>lack of a reasonable need</u> as inadvertently confirmed by the responses of the proponents of this regulation as documented in the *Regulatory Analysis Form* downloaded from the IRRC website.

1551 Kenneth Rd., York, PA 17408



PHONE 717-767-1551

FAX 717-764-9919

Submitted to the Independent Regulatory Review Commission by Ernie Heffner

I will begin with an overview of my associates, most of whom are not licensed funeral directors but who are an integral part of how our family owned company serves our customers. We have approximately one hundred associates including full time and part time. Eighteen of our associates are licensed funeral directors, two are intern-funeral directors and eighty are not licensed funeral directors. Some have been associates for more than thirty years. All associates who are not licensed funeral directors serve customers under the auspices of a licensed funeral director. Together we have the privilege of serving more than 1000 consumer families each year both preneed and at time of need.

Betty Frey, one of four plaintiffs in <u>Walker v. Flitton</u>, is not a licensed funeral director. She is, however, a licensed insurance producer and Certified Celebrant. As a Certified Celebrant, she works with families to create a meaningful tribute ceremony reflecting the personality and life-style of the deceased. She received her training and certification from the In-Sight Institute. Betty helps families by providing advance planning information.

Betty joined us in 1991 and has been a key associate ever since. In private consultations, usually in the comfort of a consumer's home, she has helped untold numbers of families make rational decisions before an emergency by providing correct, factual information ahead of a death. Over the years, she has conducted hundreds of educational community seminars speaking before thousands of people disseminating information about funerals, cremation, options, choices and costs. She dispels myths and answers questions about consumer rights regarding death care, including those rights provided by the Federal Trade Commission. She does this on my behalf and does so with the utmost integrity and commitment.

Although Betty has 18 years of experience helping families, proposed regulation #4816 (IRRC 2639) will more than chill her ability to do her work, it will effectively deny her the right to do her work and relegate her to being a courier of price lists and printed material.

Betty will no longer be permitted to: "Interact with a consumer on behalf of any entity other than the employing funeral entity." Why should Betty be denied the right to serve consumers from any of our family owned entities or any other entity for that matter?

Betty will no longer be permitted to: "Engage in discussions or other communications with a consumer regarding the actual selection of funeral services and merchandise incidental to such services." This seems to be a resurrection of the restriction on commercial free speech, the very issue that the Federal Court found to be in violation of the U.S. Constitution in Walker v. Flitton.

Betty will no longer be permitted to: "Prepare a worksheet for funeral services." It is self important and ridiculous to suggest that only a licensed funeral director is capable of transcribing and adding up numbers on a "worksheet" that were clearly printed on a General Price List (GPL). After all, a GPL is a nationally standard form developed by and required by the Federal Trade Commission to be available at all of the approximately 22,000 funeral homes throughout the United States. Authored by the

Submitted to the Independent Regulatory Review Commission by Ernie Heffner

Federal Trade Commission, the GPL is written in clear language. It is not rocket science or even mortuary science. It is reading and math! To preclude anyone except a licensed funeral director from using a "worksheet" which is needed to estimate total expenses in order to determine an appropriate amount of funding for the consumer, be that via a life insurance product or the establishment of a trust, is indefensible, irrational and defies logic. Could the real motive of the language in the proposed regulation #4816 (IRRC #2639) be to restrict competition by limiting the distribution of factual information to and interaction with unemotional consumers before a death occurs?

As an insurance producer, how is Betty expected to calculate the total amount of insurance a consumer might consider purchasing without being in violation of proposed regulation #4816 (IRRC 2639)? On one hand, the proposed regulation reads, "Nothing in this section shall be construed to alter the scope of practice of a licensed insurance producer acting pursuant to licensure from the Department of Insurance, so long as the insurance producer is not acting as a funeral director....." However, it is impossible to imagine how an insurance producer would not be in violation of 16A-4816 which prohibits anyone who is not licensed as a funeral director from preparing a "worksheet" to determine the total anticipated expenses based on consumer preferences.

There is a profound <u>lack of a reasonable need</u> as inadvertently confirmed by the responses of the proponents of this regulation which are documented in the *Regulatory Analysis Form* downloaded from the IRRC website. **I will explain why that is true.**

Ouoting the proponents' comments from the 4816 Preamble-Final: "The HPLC also requested from the Board information on the number of complaints that have been filed regarding the topics contained in this rulemaking. The professional compliance office of the Department of State receives complaints on behalf of the Board and other licensing boards within the Bureau of Professional and Occupational Affairs. The Board itself has no information about complaints unless a prosecuting attorney has instituted formal action before the Board. However, the professional compliance office and the prosecution division are able to provide some statistical information. Upon receipt of a complaint, it is identified with one or more statistical categories of complaint. Because under Ferguson it is unlawful for unlicensed persons to engage in preneed sales activity, i.e., practice funeral directing, any complaint concerning an unlicensed person involved in selling preneed funeral services was treated as an unlicensed practice case, and no consideration was given as to the quality of performance. The statistical information has not distinguished between unlicensed practice on a preneed basis or at the time of need. From 1999 through 2008, the professional compliance office received 420 complaints concerning the possible unlicensed practice of funeral directing. This total includes 237 complaints of unlicensed practice, 136 complaints of aiding or assisting unlicensed practice, 32 complaints of operating an unlicensed facility, 16 complaints of employing an unlicensed person, and 5 complaints of using another's license. (Because each complaint may be given multiple descriptive codes, the totals do not necessarily match.) A complaint involving an unlicensed person engaging in preneed sales on behalf of a licensed funeral entity may have been coded as unlicensed practice, aiding and assisting

Submitted to the Independent Regulatory Review Commission by Ernie Heffner

unlicensed practice, or employing an unlicensed person. These numbers reflect the total number of complaints filed, not necessarily those for which the Board took final disciplinary action. A review of all cases included in these statistics for which the Board took final disciplinary action shows that, although many cases involved an unlicensed entity selling preneed funeral services (typically with some involvement of a licensed funeral director) only one case (coded both as unlicensed practice and as aiding and assisting unlicensed practice) involved a situation where a licensed funeral entity utilized an unlicensed person to engage in preneed sales."

Summary of what the proponents of 4816 have presented. At the absolute most, making no allowance for admitted duplications and spanning a period of ten years from 1999 to 2008, there appears to be not more than 389 complaints [237 + 136 + 16] not all of which the board took "final disciplinary action." In fact, "only one case involved a situation where a licensed funeral entity utilized an unlicensed person to engage in preneed sales." **One case in ten years!**

Comparative Balancing of Funeral Board Statistics Presented

- In spite of paid advertisements placed by the Pennsylvania Funeral Directors Association soliciting complaints, a limited number of complaints have been received by the funeral board. [See attached sample advertisement from a Wilkes-Barre newspaper]
- Approximately 35% of consumers have some sort of pre-planning in place. [See the 2005 Wirthlin Report, an industry sponsored consumer survey. Copy of relevant pages attached].
- Approximately 120,000 people pass away each year in Pennsylvania.
- In a ten year period, that would be about 1,200,000 deaths. [See attached 2005 report from Cremation Association of North America "CANA" reporting a total of 129,532 deaths in the Commonwealth in 2005.]
- In the ten year period for which the funeral board provided complaint statistics, one can estimate that approximately 420,000 preneed contracts (1.2 million x 35%) were fulfilled.
- In that same ten year period, regarding <u>complaints received</u> about unlicensed sales, the funeral board acknowledges "only one case involved a situation where a licensed funeral entity utilized an unlicensed person to engage in preneed sales."

There is absolutely no need for the restrictions outlined in proposed regulation 4816 as unknowingly pointed out by the proponents' own responses documented in the Regulatory Analysis Form. Even considering the maximum potential of 389 complaints, on which the proponents admit that not all resulted in "final disciplinary action," the statistical truth is an astounding compliment to the death care industry in Pennsylvania. Fulfilling preneed contracts resulted in a complaint rate of 0.0009261 percent! That is less than one ten thousandth of one percent! By any standard this is the statistical equivalent of zero complaints from consumers who were having preneed contracts fulfilled.

Submitted to the Independent Regulatory Review Commission by Ernie Heffner

Summary of Proposed Regulation 4816 (IRRC 2639)

- There is no reasonable need.
- Walker v. Flitton, Funeral Director Statute and legislative intent have been misinterpreted by the funeral board and misrepresented to this Commission by the proponents of the proposed regulation.
- Consumers would be harmed by unreasonable restrictions on competition.
- At a time when unemployment in the Commonwealth is at troubling levels, proposed regulation
 4816 would exacerbate the situation.

The proposed regulation is anti-consumer, protectionist and lacks any reasonableness of need and I hereby respectfully request that the Commissioners reject, in its entirety, Final-Form Regulation No. 16A-4816 (IRRC #2639) Preneed Activities of Unlicensed Employee, State Board of Funeral Directors.

Thank you for your consideration. I will be happy to answer any questions or provide additional documentation that may be requested.

Sincerely,

Ernie Heffner

C: James Kutz, Esq. Robert Rae

Interested Parties

Thomas A. Blackburn, Regulatory Unit Counsel

State Board of Funeral Directors

Department of State

P.O. Box 2649, Harrisburg, PA 17105-2649

may can noni to a.m. masi time of service.

THE PERIOSTD/ANIA FURELEAL DIRECTORS ASSOCIATION (PFDA) has created a Complaints Committee composed of three Pennsylvania-licensed funeral directors to address complaints of the general public against funeral directors/funeral homes as well as those from funeral professionals regarding any funeral director and/or funeral home in the Commonwealth.

This committee will act with the advice of legal counsel to help resolve complaints.

Complaints should be sent to the attention of the Complaints Committee, c/o PFDA, 7441 Allentown Boulevard, Harrisburg, PA, 17112. Telephone calls can be addressed to Kathleen Ryan, Esquire, at 1-800-692-6068.

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dok

Study of American Attitudes Toward Ritualization and Memorialization January 2005

Prepared For Funeral and Memorialization Information Council



International Cemetery and Funeral Association

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Building Measurable Value

Background

- FAMIC commissioned the first study of consumers' attitudes toward memorialization and ritualization in September 1990 to:
 - Determine the personal values which drive consumer decision-making behavior,
 - Learn more about attitudes toward cremation and preplanning, and
 - Study trends toward simplification in funeral and burial services, to assess emerging trends in shopping for funeral and burial services at non-traditional sources, and to track an increase in the preference for cremation.

Background (Continued)

- Tracking waves (1995, 1999 and 2004) have been guided by the following research objectives:
 - to discover differences among various segments of the market to aid in development of targeted communications and marketing,
 - to learn more about attitudes toward pre-planning, cremation, monuments, cemeteries, and other aspects of memorialization, and
 - to analyze changes in attitudes over time.



Methodology

- Telephone interviews were conducted among:
 - adult Americans, 40 years of age and older (this was a change from past waves when the age was 30 years and over)
- Sample was generated to reflect:
 - state by state representation of the nation's population,
 - a mixture of urban, suburban, and rural areas,
 - diverse age and ethnic groups,
 - · various religious beliefs, and
 - 40% male and 60% female gender distribution as females are known to be the primary decision-makers regarding remembrance and memorialization.

Methodology (Continued)

| • | Telephone intervi | <u>Sample Size of</u> Respondents Aged | | |
|---|-------------------|---|--------------------------|-----|
| | <u>Study</u> | <u>Date</u> | Total Sample Size | 40+ |
| | Benchmark: | September 1990 | 1,000 | 635 |
| | Wave 1: | September 1995 | 1,001 | 584 |
| | Wave 2: | September 1999 | 1,002 | 615 |
| | Wave 3: | November 2004 | 961 | 961 |

- The 2004 sample contains 800 random (general population) respondents, plus 74 African American and 87 Hispanic additional respondents, all 40 years old or more.
- One new objective of the 2004 study is to provide readable measures among the African American and Hispanic audiences. This was accomplished through an over-sample of 74 African American and 87 Hispanic respondents, which produced totals of 120 completed interviews among each of these audiences.
- To accommodate the new age range change we have filtered out all under-40 respondents in the 1990 through 1999 waves of data.



A Note on Statistical Testing

- Statistical testing is used to determine if groups are statistically significantly different from each other. Significance tests determine if the differences between groups are likely to be due to random error or true group differences
- The larger the sample size, the smaller the difference required to be significantly different
- In this report, the data from various sub-groups have been significance tested at the 95% confidence level. A significant difference is indicated by capital letters (A/B/C...). A capital letter appears next to numbers that are significantly higher than the number in the column identified by that capital letter.



Pre-Arrangement



Pre-Arrangements (Continued): 2004

| | | Age | | | Income | | Income | | | Ever involved in Arrangements | |
|--|------------|-----------------|-----------------|---------------|-----------------------------|--------------------------------|-----------------------------------|----------------------|---------------|-------------------------------|--|
| | Total % | 40-54 % A | 55-74 % B | 75+ % C | Under \$40,000 % D | \$40,00- \$75,000 % E | \$75,000- <\$125,000 % F | \$125,000+ % G | Yes % H | No % I | |
| Have made pre- arrangements | 35 | 24 | 44 A | 60 AB | 38 | 31 | 31 | 22 | 41 1 | 25 | |
| Have not made pre- arrangements | 64 | 75 BC | 55 C | 35 | 61 | 69 | 69 | 78 D | 57 | 74 H | |
| Base: Those who prefer pre-arrangement | (640) | (345) | (233) | (62) | (200) | (159) | (101) | (37) | (383) | (256) | |

A/B/C=Significant at 95% confidence level

*Indicates less than .5%

Q.14b

Have you made any such pre-arrangements for yourself?



Building Measurable Value

| 1 |
|-------|
| Value |
| |
| |
| |

| | | | Age | | | Income | |
|---|------------|-----------------|-----------------|---------------|-----------------------------|---------------------------------|---------------------|
| | Total % | 40-54 % A | 55-74 % B | 75+ % C | Under \$40,000 % D | \$40,000- \$75,000 % E | \$75,000+ % F |
| Yes | 63 | 58 | 60 | 81 AB | 59 | 74 F | 49 |
| No | 35 | 39 C | 38 C | 19 | 41 | 26 | 49 |
| Base: Have made pre- arrangements for myself | (222) | (83) | (102) | (37) | (75) | (50) | (39) |

A/B/C=Significant at 95% confidence level

*Indicates less than .5%

Q.15b Have you pre-paid for any of these arrangements?

| | 1999 | | 1995 | | 1990 | |
|---------------------------------|--|--------------------------------|----------------------------|--------------------------------|----------------------------|--------------------------------|
| | Have Arranged % A | Have not Arranged % B | Have Arranged % C | Have not Arranged % D | Have Arranged % E | Have not Arranged % F |
| Made pre-arrangements for self? | \ | | | | | |
| Yes | 41 D | 23 | 37 D | 21 | 39 F | 26 |
| No | 59 | 77 A | 63 | 79 C | 61 | 73 E |
| Base: Total Respondents | (354) | (261) | (357) | (227) | (417) | (218) |

Building Measurable Value

Q.14b

Have you made any such pre-arrangements for yourself?





FINAL 2006 STATISTICS AND PROJECTIONS TO THE YEAR 2025 2007 PRELIMINARY DATA

PRESENTED AT THE 90TH ANNUAL CONVENTION MONTREAL, QUEBEC, CANADA AUGUST 6-9, 2008

Prepared by:
Market Research & Statistics
SmithBucklin Corporation
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Published July 24, 2008

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INTRODUCTION

This is the annual report of the Cremation Association of North America (CANA), the preeminent source on cremation data from the United States and Canada. We hope that those in the industry find the information useful and a valuable membership benefit.

Since 1998, the majority of the data used in this report was collected from the Vital Statistics Department of individual states. Unfortunately, the accumulation of a tremendous amount of data by these state bureaus can be a slow and painstaking process and CANA could not obtain all states' 2007 information by the time this report had to go to print (7/24/08). For this reason, where necessary, state data from 2002 through 2006 was used to estimate the percentage of deaths that were cremated in the United States in 2007, 2010 and 2025. Canada's projections were based upon 2002 and 2006 figures. All death and cremation figures are based on the state where they occurred, regardless of residency.

PROJECTIONS

Since 1998, CANA has used a five-year comparison period in order to arrive at the projections. The Federal National Center for Health Statistics' National Vital Statistics Department provisional 2007 death totals for each state was used to determine the cremation percentage and estimated number of cremations performed in 2007. Additionally, Tennessee does not have statewide data. In order to collect this data, we surveyed the individual crematories of both CANA and non-CANA members. In these cases, we were unable to collect enough data to be able to project future estimates with any degree of confidence. The applicable pages contain notations that show which method was used for each particular state. Data shown for the "number of crematories" was collected from surveys distributed to leading crematory manufacturers. All other figures were collected from crematory surveys distributed by CANA's Market Research & Statistics Group.

The "Preliminary Final 2006 Statistics" section in this year's report is more accurate than the "2006 Projections" section (i.e., preliminary data) presented in the August 2007 report because all figures have now been further updated and confirmed by the Vital Statistics Departments or a similar entity in each state. Projections for 2010 and 2025 are based on the preliminary final figures for 2006. No projections were made based upon 2007 data because this data is based (partially) upon projections or preliminary figures.

Note that the state projections for 2010 have an upper bound of 65%. For this reason, some states' 2010 cremation percentages are listed as 65+%. If the average percentage increase from 2002 to 2006 were compounded to 2010, the percent cremated in some states would exceed 65% and, in some cases, even exceed 100%. It is the belief of CANA's statisticians, however, that in these cases, states will conform to historical trends. Historically, once a state or province reaches a cremation rate greater than 65%, there is little if any increase in future years. Except for British Columbia and Quebec in Canada, plus Japan, India and Hong Kong whose cultures practice cremation as a religious custom, no state, province or country has cremated more than 80% of its deceased citizenry. For example, the Canadian province of British Columbia reported a cremation rate of 79% in 2006, the highest percentage of any province or state to date.

HOW TO READ THIS REPORT

This report is divided into three key sections: Report Highlights, State Data and Data Trends. Report Highlights shows key findings of this year's study. The State Data section shows the final 2006 statistics, preliminary 2007 statistics and updated number of cases per crematory for each state. Data Trends shows comparisons between actual and projected cremations as well as death counts. Data and projections are shown in tables and graphs. Should you have any questions concerning the data presented in this report, please contact Caitlin Geraghty at 312/673-5804.

Cremation Data & Predictions: Report Highlights

Top Ten States by Number of Cremations – 2006 Final Results

The table below shows the top ten states with the highest number of cremations in 2006 (in rank order) and the percentage of deaths resulting in cremations.

| Final 2006 Statistics | | | | | | |
|---------------------------------|-----------------|----------------------|--|--|--|--|
| State in Rank Order | # of Cremations | % of Deaths Cremated | | | | |
| 1. California*** | 119,748 | 50.51% | | | | |
| 2. Florida* | 88,057 | 51.78% | | | | |
| 3. New York* | 41,252 | 27.72% | | | | |
| 4. Texas* | 37,342 | 23.73% | | | | |
| Pennsylvania* | 36,516 | 29.05% | | | | |
| 6. Michigan* | 33,231 | 38.63% | | | | |
| 7. Washington* | 31,165 | 67.59% | | | | |
| 8. Illinois* | 30,202 | 29.56% | | | | |
| 9. Ohio* | 30,112 | 28.18% | | | | |
| 10. Arizona* | 27,660 | 59.65% | | | | |

^{*}Official figures used from the Vital Statistics System, State Health Department or similar entity.

• Top Ten States by Percentage of Deaths Cremated – 2006 Final Results

In comparison, the table below identifies the top ten states with the highest percentage of cremations resulting from deaths and the number of cremations in 2006 (in rank order).

| | Final 2006 Statistics | |
|---------------------|-----------------------|-----------------|
| State in Rank Order | % of Deaths Cremated | # of Cremations |
| 1. Nevada** | 68.23% | 12,588 |
| 2. Washington* | 67.59% | 31,165 |
| 3. Hawaii** | 65.60% | 6,200 |
| 4. Oregon** | 65.25% | 20,598 |
| 5. Arizona* | 59.65% | 27,660 |
| 6. Montana* | 59.38% | 5,032 |
| 7. Colorado* | 57.83% | 17,071 |
| 8. Maine* | 55.61% | 6,837 |
| 9. Alaska* | 55.20% | 1,846 |
| 10. Vermont* | 54.32% | 2,739 |

^{*}Official figures used from the State Health Department or similar entity.

^{***}California cremation total collected from the Association of California Cremationists.

^{**}Estimated using official 00-04 state data and 2005 confirmed death count from National Vital Statistics.

Bottom Five States by Number of Cremations – 2006 Final Results

In 2006, North Dakota performed the least number of cremations amongst the 50 U.S. states and the District of Columbia.

| Final 2006 Statistics | | | | | | |
|-----------------------|-----------------|----------------------|--|--|--|--|
| State in Rank Order | # of Cremations | % of Deaths Cremated | | | | |
| 1. North Dakota* | 1,130 | 19.26% | | | | |
| 2. South Dakota* | 1,473 | 20.80% | | | | |
| 3. Alaska* | 1,846 | 55.20% | | | | |
| 4. Wyoming** | 2,140 | 49.63% | | | | |
| 5. Delaware** | 2,382 | 33.06% | | | | |

^{*}Official figures used from the State Health Department or similar entity.

Bottom Five States by Percentage of Deaths Cremated – 2006 Final Results

| Final 2006 Statistics | | | | | | | |
|-----------------------|----------------------|-----------------|--|--|--|--|--|
| State in Rank Order | % of Deaths Cremated | # of Cremations | | | | | |
| 1. Mississippi** | 9.56% | 2,730 | | | | | |
| 2. Alabama* | 11.05% | 5,192 | | | | | |
| 3. Tennessee₁ | 12.14% | 6,901 | | | | | |
| 4. Kentucky* | 12.33% | 4,942 | | | | | |
| 5. Louisiana** | 16.18% | 6,466 | | | | | |

^{*}Official figures used from the State Health Department or similar entity.

Total Number of States in each Percentile Group – 2006 Final Results

Based upon the percentage of deaths cremated, this table shows the number of states falling within the top sixtieth percentile. Percentiles represent the values below which the percentage of responses lie when the values are arranged in order of magnitude.

| | s in each Percenti Final Results | le Range |
|-------------------|-------------------------------------|----------|
| Percentile Ranges | # of \$ | tates |
| | 2002 | 2006 |
| Above 60% | 3 | 4 |
| 51% - 60% | 5 | 10 |
| 41% - 50% | 7 | 4 |
| 31% - 40% | 5 | 6 |
| 21% - 30% | 13 | 20 |
| 11% – 20% | 14 | 6 |
| Up to 10% | 4 | 1 |

Annual Growth Rate – Five Year Average (2002-2006)

In order to calculate the annual growth rate, the percentage of deaths cremated in 2002 is subtracted from the percentage of deaths cremated 2006. This difference is then used to calculate the average percent change across the last five years to derive the five-year annual growth rate. Between 2002 and 2006, the percent increase in cremations was 5.38 percent. This represents an average increase of 1.08% each year.

| Annual Growth Rate | Five Year Average |
|-------------------------|-------------------|
| Year | % Cremated |
| 2002 | 28.23% |
| 2006 | 33.61% |
| % change 2002-2006 | 5.38% |
| Annual Growth Rate per | |
| Year over 5 year period | 1.08% |

^{**}Estimated using official 00-04 state data and 2005 confirmed death count from National Vital Statistics.

^{**}Estimated using official 00-04 state data and 2005 confirmed death count from National Vital Statistics.

^{1 -} Tennessee cremation total derived from surveying state crematories and 2005 confirmed death count from National Vital Statistics.

Confirmed 2005 Statistics

The government issued new 2005 death figures on April 24, 2008. The table below reflects these figures. Confirmed Actuals-Confirmed 2001 2005 2005 % of deaths Number of 2005 % of deaths Crematories Cremations Deaths cremated cremated ***United States 1.970 786,253 2.448.017 27.01% 32.12% Alabama* 30 4,431 47,090 4.58% 9.41% Alaska* 57.45% 8 1,820 3,168 54.50% 26,864 Arizona* 43 45,827 54.20% 58.62% Arkansas* 27 5,681 28,055 15.45% 20.25% California*** 182 120,883 237,037 45.98% 51.00% Colorado* 49 16.718 29.627 48.79% 56.43% Connecticut* 20 10.817 29,467 32.12% 36.71% 2.382 26.89% 31.88% Delaware* 15 7,472 2,496 District of Columbia** 0 5,483 27.94% 45.53% Florida* 169 87,531 170,791 47.25% 51.25% Georgia** 66,736 59 14.021 16.68% 21.01% 5,961 Hawaii* 11 9,136 63.51% 65.25% Idaho* 20 4,944 10,556 39.75% 46.84% 26,162 103.974 Illinois* ጸበ 19.75% 25.16% 47 11,234 55.675 14.19% 20.18% Indiana* lowa* 37 5,937 27,811 17.25% 21.35% 26 6,450 24,682 19.82% 26.13% Kansas* Kentucky* 20 4,847 40,223 8.41% 12.05% Louisiana** 6,700 12 44,355 11.15% 15.10% Maine* 5 6,847 12,868 45 94% 53.21% 30 12,195 43,892 23.91% 27.78% Maryland* 15,956 Massachusetts* 15 53,874 23.53% 29.62% 58 32.221 86,867 31.13% 37.09% Michigan* 40 14,395 37,535 32.25% 38.35% Minnesota* Mississippi* 14 2,820 29,196 6.46% 9.66% Missouri* 42 12.715 54.656 17.40% 23.26% Montana* 23 5,050 8,528 50.46% 59.22% Nebraska** 9 4,007 14,963 26.78% 20.51% Nevada* 14 12.815 19,029 63.17% 67.34% New Hampshire** 13 5,297 10,194 46.93% 51.96% 19.464 New Jersey* 31 71,963 23.89% 27.05% New Mexico* 19 6,767 14,983 39.36% 45.16% New York* 50 36,841 152,427 20.53% 24.17% North Carolina** 75 16,702 74,638 17.69% 22.38% North Dakota* 1.209 3 5.744 14.16% 21.05% Ohio* 91 29,168 109,031 21.06% 26.75% 20.20% Oklahoma* 29 7,309 36,180 15.14% Oregon* 58 19,855 31,091 57.58% 63.86% Pennsylvania* 84 35,042 129,532 22.27% 27.05% 6 3,022 Rhode Island* 10,007 23.97% 30.20% South Carolina** 31 7,455 38,707 15.14% 19.26% South Dakota* 5 1,138 7,086 16.01% 16.06% 31 5.974 57.260 10.43% Tennessee₄ 4.95% 77 34,708 156,457 17.26% 22.18% Texas* Utah** 12 2,963 13,432 18.98% 22.06% Vermont** 1,955 5,066 43.33% 38.58% 11 Virginia* 73 14,926 57,855 20.23% 25.80% Washington* 74 29,447 46,203 59.53% 63.73% West Virginia** 16 4.284 20,780 7.58% 20.62%

65

11

15,947

1,880

Wisconsin**

Wyoming**

46,709

4,099

28.22%

32.49%

34.14%

45.86%

Preliminary Final 2006 Statistics
Projections based on past 5 years' average percent change

| | Confirmed | | | | | | | | |
|------------------------|--------------------------|--------------------|----------------|-------------------------|-------------------------|-------------------------|----------------------------------|--|--|
| | | Sone | 2000 | 2002 | 2066 | 2010 | 2025 | | |
| | Number of Crematories | 2006 Cremations | 2006 Deaths | % of deathe cremated | % of deaths cremated | % of deaths cremated | National % of deaths cremated | | |
| ***United States | 2,026 | 815,369 | 2,425,900 | 28.23% | 33.61% | 39.03% | 58.89% | | |
| Alabama* | 32 | 5,192 | 46,973 | 4.23% | 11.05% | 33.88% | | | |
| Alaska* | 8 | 1,846 | 3,344 | 53.70% | 55.20% | 56.45% | | | |
| Arizona* | 44 | 27,660 | 46,367 | 54.96% | 59.65% | 63.84% | | | |
| Arkansas* | 29 | 5,681 | 27,891 | 15.45% | 20.37% | 26.07% | | | |
| California*** | 185 | 119,748 | 237,069 | 48.45% | 50.51% | 52.25% | | | |
| Colorado* | 49 | 17,071 | 29,519 | 50.79% | 57.83% | 64.51% | | | |
| Connecticut* | 22 | 10,890 | 29,275 | 30.93% | 37.20% | 43.60% | | | |
| Delaware** | 15 | 2,382 | 7,206 | 25.54% | 33.06% | 41.56% | | | |
| District of Columbia** | 0 | 2,744 | 5,353 | 30.97% | 51.26% | 65+% | | | |
| Florida* | 171 | 88,057 | 170,069 | 47.92% | 51.78% | 55.19% | | | |
| Georgia** | 63 | 14,919 | 67,507 | 17.28% | 22.10% | 27. 4 6% | | | |
| Hawaii** | 11 | 6,200 | 9,451 | 61.26% | 65.60% | 65+% | | | |
| Idaho* | 20 | 5,122 | 10,610 | 42.69% | 48.28% | 53.53% | | | |
| Illinois* | 82 | 30,202 | 102,183 | 20.00% | 29.56% | 42.58% | | | |
| Indiana** | 48 | 12159 | 55,575 | 16.85% | 21.88% | 27.58% | | | |
| lowa* | 39 | 6,384 | 27,360 | 18.02% | 23.33% | 29.34% | | | |
| Kansas* | 28 | 6,853 | 24,549 | 21.61% | 27.92% | 35.02% | | | |
| Kentucky* | 20 | 4,942 | 40,072 | 9.05% | 12.33% | 16.33% | | | |
| Louisiana** | 13 | 6,466 | 39,974 | 11.83% | 16.18% | 21.48% | | | |
| Maine* | 5 | 6,837 | 12,295 | 48.32% | 55.61% | 62.62% | | | |
| | 32 | 12,301 | 43,575 | 24.91% | 28.23% | 31.37% | | | |
| Maryland* | 15 | • | | | | 38.95% | | | |
| Massachusetts* | 58 | 16,650 | 53,453 | 24.19% | 31.15% | | | | |
| Michigan* | | 33,231 | 86,033 | 33.23% | 38.63% | 43.89% | | | |
| Minnesota* | 41 45 | 14,981 | 37,031 | 33.62% | 40.46% | 47.45% | | | |
| Mississippi** | 15 | 2,730 | 28,562 | 7.20% | 9.56% | 12.32% | | | |
| Missouri** | 44 | 13,578 | 54,682 | 18.61% | 24.83% | 32.16% | | | |
| Montana* | 23 | 5,032 | 8,474 | 53.13% | 59.38% | 65+% | | | |
| Nebraska* | 12 | 4,216 | 14,897 | 21.22% | 28.30% | 36.65% | | | |
| Nevada** | 14 | 12,588 | 18,448 | 60.69% | 68.23% | 65+% | | | |
| New Hampshire* | 13 | 5,426 | 10,058 | 48.35% | 53.95% | 59.12% | | | |
| New Jersey** | 31 | 19,527 | 70,336 | 25.11% | 27.76% | 30.18% | | | |
| New Mexico* | 19 | 7,192 | 15,261 | 41.39% | 47.13% | 52.57% | | | |
| New York* | 50 | 41,252 | 148,808 | 21.14% | 27.72% | 35.30% | | | |
| North Carolina* | 79 | 18,756 | 74,714 | 19.38% | 25.10% | 31.58% | | | |
| North Dakota* | 3 | 1,130 | 5,868 | 12.78% | 19.26% | 28.33% | | | |
| Ohio* | 93 | 30,112 | 106,863 | 22.38% | 28.18% | 34.49% | | | |
| Oklahoma* | 29 | 8,050 | 35,430 | 16.02% | 22.72% | 31.32% | | | |
| Oregon** | 58 | 20,598 | 31,566 | 59.09% | 65.25% | 65+% | | | |
| Pennsylvania* | 88 | 36,516 | 125,713 | 23.64% | 29.05% | 34.74% | | | |
| Rhode Island** | 7 | 3,077 | 9,687 | 23.57% | 31.77% | 41.58% | | | |
| South Carolina* | 33 | 8,505 | 38,802 | 16.26% | 21.92% | 28.69% | | | |
| South Dakota* | 5 | 1,473 | 7,081 | 16.97% | 20.80% | 24.82% | | | |
| Tennessee ₁ | 32 | 6,901 | 56,833 | 4.95% | 12.14% | 33.69% | | | |
| Texas* | 82 | 37,342 | 157,365 | 18.21% | 23.73% | 30.03% | | | |
| Utah** | 12 | 3,128 | 13,736 | 19.11% | 22.77% | 26.47% | | | |
| Vermont* | 12 | 2,739 | 5,042 | 45.89% | 54.32% | 62.76% | | | |
| Virginia* | 73 | 15,70 4 | 57,696 | 21.95% | 27.22% | 32.83% | | | |
| Washington* | 74 | 31,165 | 46,108 | 60.36% | 67.59% | 65+% | | | |
| West Virginia* | 17 | 3,423 | 20,676 | 13.04% | 16.56% | 20.42% | | | |
| Wisconsin* | 67 | 14,550 | 46,153 | 29.52% | 31.53% | 33.28% | | | |
| Wyoming** | 11 | 2,140 | 4,311 | 36.43% | 49.63% | 65+% | | | |

Data shown for the "Number of Crematories" was collected from surveys distributed to leading crematory manufacturers.

^{*}Official 2006 figure from National Vital Statistics System, State Health Department or similar entity.

^{**}Estimated using official 00-04 state data and 2005 confirmed death count from National Vital Statistics.

^{***}California cremation total collected from the Association of California Cremationists.

^{1 -} TN cremations derived from surveying state crematories and 2006 confirmed death count from National Vital Statistics.

Preliminary 2007 Statistics
2007 Projections based on past 5 years' average percent change

| | | | ninary | ears' average per Actuals | Confirmed | Preliminary Projections |
|------------------------|--------------------------|---------------------|----------------------|------------------------------|-------------------------|-------------------------|
| | | | | 2002 | 2005 | 2007 |
| | Number of Crematories | 2007 Cremations | 2007 Deaths | % of deaths cremated | % of deaths cremated | % of deaths cremated |
| ***United States | 2,113 | 842,467 | 2,414,534 | 28.23% | 32.12% | 34.89% |
| Alabama** | 34 | 6,839 | 46,764 | 4.23% | 9.41% | 14.63% |
| Alaska* | 8 | 1,913 | 3,486 | 53.70% | 57.45% | 54.88% |
| Arizona* | 50 | 28,738 | 45,215 | 54.96% | 58.62% | 63.56% |
| Arkansas* | 29 | 6,010 | 28,324 | 15.45% | 20.25% | 21.22% |
| California*** | 194 | 111,113 | 237,059 | 48.45% | 51.00% | 46.87% |
| Colorado* | 49 | 17,916 | 30,077 | 50.79% | 56.43% | 59.57% |
| Connecticut** | 25 | 11,045 | 28,536 | 30.93% | 36.71% | 38.71% |
| Delaware** | 15 | 2,567 | 7,332 | 25.54% | 31.88% | 35.01% |
| District of Columbia** | 0 | 3,024 | 5,217 | 30.97% | 45.53% | 57.97% |
| Florida** | 141 | 87,961 | 167,196 | 47.92% | 51.25% | 52.61% |
| Georgia** | 69 | 15,213 | 65,196 | 17.28% | 21.01% | 23.33% |
| Hawaii** | 11 | 6,200 | 9,319 | 61.26% | 65.25% | 66.53% |
| Idaho* | 25 | 5,307 | 10,967 | 42.69% | 46.84% | 48.39% |
| Illinois* | 82 82 | 27,887 | 100,049 | 20.00% | 25.16% | 27.87% |
| | 55 | 12,576 | 54,246 | 16.85% | 20.18% | 23.18% |
| Indiana** | 35 | | 27,304 | | | |
| lowa** | | 6,747 | | 18.02% | 21.35% | 24.71% |
| Kansas** | 29 | 7,181 | 24,307 | 21.61% | 26.13% | 29.54% |
| Kentucky** | 21 | 5,201 | 39,315 | 9.05% | 12.05% | 13.23% |
| Louisiana** | 16 | 6,705 | 38,611 | 11.83% | 15.10% | 17.37% |
| Maine* | 5 | 7,246 | 12,398 | 48.32% | 53.21% | 58.44% |
| Maryland** | 33 | 12,670 | 43,715 | 24.91% | 27.78% | 28.98% |
| Massachusetts** | 15 | 17,494 | 53,109 | 24.19% | 29.62% | 32.94% |
| Michigan** | 59 | 34,592 | 86,740 | 33.23% | 37.09% | 39.88% |
| Minnesota* | 51 | 15,705 | 37,116 | 33.62% | 38.35% | 42.31% |
| Mississippi** | 14 | 2,876 | 28,236 | 7.20% | 9.66% | 10.18% |
| Missouri** | 46 | 14,426 | 54,463 | 18.61% | 23.26% | 26.49% |
| Montana** | 24 | 5,237 | 8,616 | 53.13% | 59.22% | 60.78% |
| Nebraska** | 13 | 4,613 | 15,280 | 21.22% | 26.78% | 30.19% |
| Nevada** | 14 | 13,826 | 19,771 | 60.69% | 67.34% | 69.93% |
| New Hampshire* | 13 | 5,752 | 10,178 | 48.35% | 51.96% | 56.51% |
| New Jersey** | 31 | 19,610 | 69,172 | 25.11% | 27.05% | 28.35% |
| New Mexico* | 20 | 7,432 | 15,261 | 41.39% | 45.16% | 48.70% |
| New York* | 54 | 42,468 | 148,378 | 21.14% | 24.17% | 28.62% |
| North Carolina* | 85 | 20,354 | 76,093 | 19.38% | 22.38% | 26.75% |
| North Dakota* | 3 | 1,352 | 5,648 | 12.78% | 21.05% | 23.94% |
| Ohio** | 100 | 31,646 | 106,772 | 22.38% | 26.75% | 29.64% |
| Oklahoma* | 32 | 8,598 | 36,074 | 16.02% | 20.20% | 23.83% |
| Oregon** | 62 | 19, 44 2 | 29,186 | 59.09% | 63.86% | 66.62% |
| Pennsylvania** | 91 | 37,815 | 124, 4 85 | 23.64% | 27.05% | 30.38% |
| Rhode Island** | 9 | 3,313 | 9,751 | 23.57% | 30.20% | 33.98% |
| South Carolina** | 40 | 8,853 | 37,763 | 16.26% | 19.26% | 23.44% |
| South Dakota* | 8 | 1,487 | 6,821 | 16.97% | 16.06% | 21.80% |
| Tennessee ₁ | 35 | 9,641 | 56,948 | 4.95% | 10.43% | 16.93% |
| Texas* | 93 | 19,729 | 158,740 | 18.21% | 22.18% | 12.43% |
| Utah** | 12 | 3,344 | 14,142 | 19.11% | 22.06% | 23.65% |
| Vermont* | 10 | 2,937 | 4,919 | 45.89% | 38.58% | 59.71% |
| Virginia** | 75 | 16,531 | 57,954 | 21.95% | 25.80% | 28.52% |
| Washington** | 74 | 32,559 | 47,043 | 60.36% | 63.73% | 69.21% |
| West Virginia* | 17 | 3,464 | 20,912 | 13.04% | 20.62% | 16.56% |
| Wisconsin** | 76 | 14,741 | 46,130 | 29.52% | 34.14% | 31.95% |
| Wyoming** | 11 | 2,236 | 4,200 | 36.43% | 45.86% | 53.23% |

Data shown for the "Number of Crematories" was collected from surveys distributed to leading crematory manufacturers.

^{*}Official 2007 preliminary figure provided by State Health Department or similar entity (i.e., 18 states reported their figures).

^{**2007} United States death data from the National Vital Statistics Department: Volume 56, Number 21, July 15, 2008.

^{***}California cremation total collected from the Association of California Cremationists.

^{1 -} TN cremations derived from surveying state crematories and 2007 preliminary death count from National Vital Statistics.

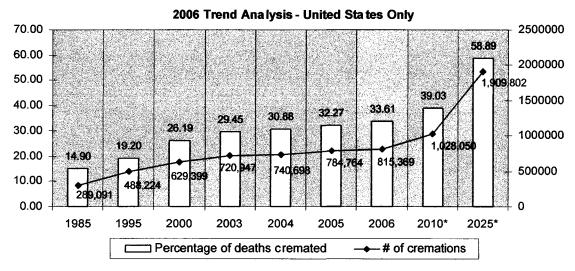
Confirmed 2006 Regional Statistics

| | | Confir | med | -Confirmed- |
|----------------------|-----------------------|-----------------|--------------------------|---------------------------|
| | Number of Crematories | 2006 Cremations | 2006 Deaths | 2006 % of deaths cremated |
| United States | 2,026 | 815,369 | 2,425,900 | 33.61% |
| New England | 74 | 45,619 | 119,810 | 38.08% |
| Connecticut | 22 | 10,890 | 29,275 | 37.20% |
| Maine | 5 | 6,837 | 12,295 | 55.61% |
| Massachusetts | 15 | 16,650 | 53,453 | 31.15% |
| New Hampshire | 13 | 5,426 | 10,058 | 53.95% |
| Rhode Island | 7 | 3,077 | 9,687 | 31.77% |
| Vermont | 12 | 2,739 | 5,042 | 54.32% |
| Middle Atlantic | 169 | 97,295 | 344,857 | 28.21% |
| New Jersey | 31 | 19,527 | 70,336 | 27.76% |
| New York | 50 | 41,252 | 148,808 | 27.72% |
| Pennsylvania | 88 | 36,516 | 125,713 | 29.05% |
| East North Central | 348 | 120,254 | 396,807 | 30.31% |
| Illinois | 82 | 30,202 | 102,183 | 29.56% |
| Indiana | 48 | 12,159 | 55,575 | 21.88% |
| Michigan | 58 | 33,231 | 86,033 | 38.63% |
| Ohio | 93 | 30,112 | 106,863 | 28.18% |
| Wisconsin | 67 | 14,550 | 46,153 | 31.53% |
| West North Central | 172 | 48,615 | 171,468 | 28.35% |
| lowa | 39 | 6,384 | 27,360 | 23.33% |
| Kansas | 28 | 6,853 | 24,549 | 27.92% |
| Minnesota | 41 | 14,981 | 37,031 | 40.46% |
| Missouri | 44 | 13,578 | 54,682 | 24.83% |
| Nebraska | 12 | 4,216 | 14,897 | 28.30% |
| North Dakota | 3 | 1,130 | 5,868 | 19.26% |
| South Dakota | 5 | 1,473 | 7,081 | 20.80% |
| South Atlantic | 483 | 166,792 | 485,598 | 34.35% |
| Delaware | 15 | 2,382 | 7,206 | 33.06% |
| District of Columbia | 0 | 2,744 | 5,353 | 51.26% |
| Florida | 171 | 88,057 | 170,069 | 51.78% |
| Georgia | 63 | 14,919 | 67,507 | 22.10% |
| Maryland | 32 | 12,301 | 43,575 | 28.23% |
| North Carolina | 79 | 18,756 | 74,714 | 25.10% |
| South Carolina | 33 | 8,505 | 38,802 | 21.92% |
| Virginia | 73 | 15,704 | 57,696 | 27.22% |
| West Virginia | 17 | 3,423 | 20,676 | 16.56% |
| East South Central | 99 | 19,765 | 172,440 | 11.46% |
| Alabama | 32 | 5,192 | 46,973 | 11.05% |
| Kentucky | 20 | 4,942 | 40,072 | 12.33% |
| Mississippi | 15 | 2,730 | 28,562 | 9.56% |
| Tennessee | 32 | 6,901 | 56,833 | 12.14% |
| West South Central | 153 | 57,539 | 260,660 | 22.07% |
| | | - | • | |
| Arkansas | 29 13 | 5,681 6,466 | 27,891 39,97 4 | 20.37% 16.18% |
| Louisiana | | • | | |
| Oklahoma | 29 | 8,050 | 35,430 | 22.72% |
| Texas | 82 | 37,342 | 157,365 | 23.73% |
| Mountain | 192 | 79,933 | 146,726 | 54.48% |
| Arizona | 44 | 27,660 | 46,367 | 59.65% |
| Colorado | 49 | 17,071 | 29,519 | 57.83% |
| Idaho | 20 | 5,122 | 10,610 | 48.28% |
| Montana | 23 | 5,032 | 8,474 | 59.38% |
| Nevada | 14 | 12,588 | 18,448 | 68.23% |
| New Mexico | 19 | 7,192 | 15,261 | 47.13% |
| Utah | 12 | 3,128 | 13,736 | 22.77% |
| Wyoming | 11 | 2,140 | 4,311 | 49.63% |
| Pacific | 336 | 179,557 | 327,538 | 54.82% |
| Alaska | 8 | 1,846 | 3,344 | 55.20% |
| California | 185 | 119,748 | 237,069 | 50.51% |
| Hawaii | 11 | 6,200 | 9,451 | 65.60% |
| Oregon | 58 | 20,598 | 31,566 | 65.25% |
| Washington | 74 | 31,165 | 46,108 | 67.59% |

Preliminary 2007 Regional Statistics

| | | Preliminary 2007 Regional Statistics ——Preliminary———————————————————————————————————— | | | | | | | | |
|----------------------|-----------------------|---|-----------|--|--|--|--|--|--|--|
| | Number of Crematories | 2007 Cremations | | -Preliminary- 2007 % of deaths cremated | | | | | | |
| United States | 2,113 | 842,467 | 2,414,534 | 34.89% | | | | | | |
| New England | 77 | 47,787 | 118,891 | 40.19% | | | | | | |
| Connecticut | 25 | 11,045 | 28,536 | 38.71% | | | | | | |
| Maine | 5 | 7,246 | 12,398 | 58.44% | | | | | | |
| Massachusetts | 15 | 17,494 | 53,109 | 32.94% | | | | | | |
| New Hampshire | 13 | 5,752 | 10,178 | 56.51% | | | | | | |
| Rhode Island | 9 | 3,313 | 9,751 | 33.98% | | | | | | |
| Vermont | 10 | 2,937 | 4,919 | 59.71% | | | | | | |
| Middle Atlantic | 176 | 99,893 | 342,035 | 29.21% | | | | | | |
| New Jersey | 31 | 19,610 | 69,172 | 28.35% | | | | | | |
| New York | 54 | 42,468 | 148,378 | 28.62% | | | | | | |
| Pennsylvania | 91 | 37,815 | 124,485 | 30.38% | | | | | | |
| East North Central | 372 | 121,443 | 393,937 | 30.83% | | | | | | |
| Illinois | 82 | 27,887 | 100,049 | 27.87% | | | | | | |
| Indiana | 55 | 12,576 | 54,246 | 23.18% | | | | | | |
| Michigan | 59 | 34,592 | 86,740 | 39.88% | | | | | | |
| Ohio | 100 | 31,646 | 106,772 | 29.64% | | | | | | |
| Wisconsin | 76 | 14,741 | 46,130 | 31.95% | | | | | | |
| West North Central | 185 | 51,511 | 170,939 | 30.13% | | | | | | |
| lowa | 35 | 6,747 | 27,304 | 24.71% | | | | | | |
| Kansas | 29 | 7,181 | 24,307 | 29.54% | | | | | | |
| Minnesota | 51 | 15,705 | 37,116 | 42.31% | | | | | | |
| Missouri | 46 | 14,426 | 54,463 | 26.49% | | | | | | |
| Nebraska | 13 | 4,613 | 15,280 | 30.19% | | | | | | |
| North Dakota | 3 | 1,352 | 5,648 | 23.94% | | | | | | |
| South Dakota | 8 | 1,487 | 6,821 | 21.80% | | | | | | |
| South Atlantic | 475 | 170,637 | 481,378 | 35.45% | | | | | | |
| Delaware | 15 | 2,567 | 7,332 | 35.01% | | | | | | |
| District of Columbia | 0 | 3,024 | 5,217 | 57.97% | | | | | | |
| Florida | 141 | 87,961 | 167,196 | 52.61% | | | | | | |
| Georgia | 69 | 15,213 | 65,196 | 23.33% | | | | | | |
| Maryland | 33 | 12,670 | 43,715 | 28.98% | | | | | | |
| North Carolina | 85 | 20,354 | 76,093 | 26.75% | | | | | | |
| South Carolina | 40 | 8,853 | 37,763 | 23.44% | | | | | | |
| Virginia | 75 | 16,531 | 57,954 | 28.52% | | | | | | |
| West Virginia | 17 | 3,464 | 20,912 | 16.56% | | | | | | |
| East South Central | 104 | 24,557 | 171,263 | 14.34% | | | | | | |
| Alabama | 34 | 6,839 | 46,764 | 14.63% | | | | | | |
| Kentucky | 21 | 5,201 | 39,315 | 13.23% | | | | | | |
| Mississippi | 14 | 2,876 | 28,236 | 10.18% | | | | | | |
| Tennessee | 35 | 9,641 | 56,948 | 16.93% | | | | | | |
| West South Central | 170 | 41,042 | 261,749 | 15.68% | | | | | | |
| Arkansas | 29 | 6,010 | 28,324 | 21.22% | | | | | | |
| Louisiana | 16 | 6,705 | 38,611 | 17.37% | | | | | | |
| Oklahoma | 32 | 8,598 | 36,074 | 23.83% | | | | | | |
| Texas | 93 | 19,729 | 158,740 | 12.43% | | | | | | |
| Mountain | 205 | 84,036 | 148,249 | 56.69% | | | | | | |
| Arizona | 50 | 28,738 | 45,215 | 63.56% | | | | | | |
| Colorado | 49 | 17,916 | 30,077 | 59.57% | | | | | | |
| Idaho | 25 | 5,307 | 10,967 | 48.39% | | | | | | |
| Montana | 24 | 5,237 | 8,616 | 60.78% | | | | | | |
| Nevada | 14 | 13,826 | 19,771 | 69.93% | | | | | | |
| New Mexico | 20 | 7,432 | 15,261 | 48.70% | | | | | | |
| Utah | 12 | 3,344 | 14,142 | 23.65% | | | | | | |
| Wyoming | 11 | 2,236 | 4,200 | 53.23% | | | | | | |
| Pacific | 349 | 171,227 | 326,093 | 52.51% | | | | | | |
| Alaska | 8 | 1,913 | 3,486 | 54.88% | | | | | | |
| California | 194 | 111,113 | 237,059 | 46.87% | | | | | | |
| Hawaii | 11 | 6,200 | 9,319 | 66.53% | | | | | | |
| Oregon | 62 | 19,442 | 29,186 | 66.62% | | | | | | |
| Washington | 74 | 32,559 | 47,043 | 69.21% | | | | | | |

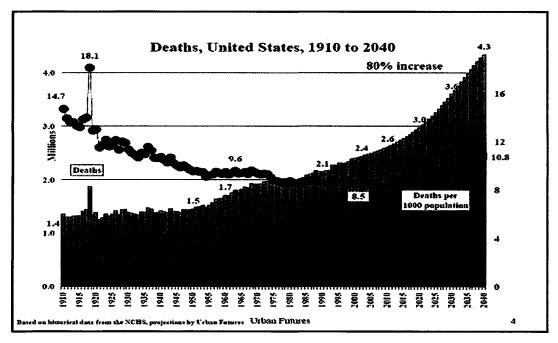
Percentage of Deaths Resulting in Cremation Since 1975



*Projected figures

• Deaths in the United States, 1910 to 2040

The chart below shows the projected increase in the death rate and its effect on the number of cremations annually.

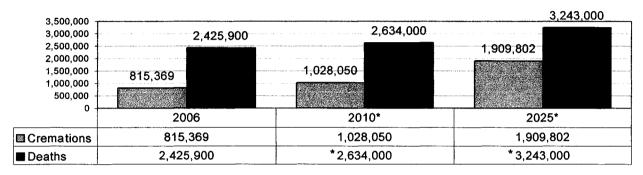


Baxter Presentation, CANA Convention, Vancouver, Canada, 2004.

Projected vs. Actual Death and Cremation Numbers

The graph below shows a comparison of the number of deaths and cremations for the years 2006, *2010 and *2025. The 2006 death rate is extracted from the National Vital Statistics Department. The *2010 and *2025 death rates were extracted from the US Department of Commerce, Bureau of the Census' *Projections of the Population of the United States by Age, Sex and Race: 1988 to 2080, Series P-25, No. 1018.*

Deaths and Cremations Projected - United States Only



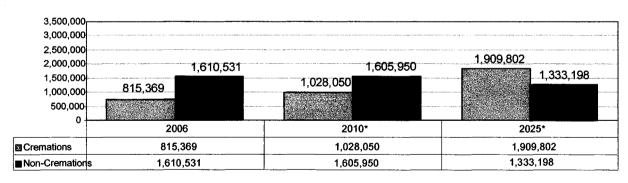
*Projected figures.

Percent of Deaths Cremated by Year

2006: 33.61% 2010*: 39.03 % 2025*: 58.89%

Disposition Figures: Cremations vs. Non-Cremations

Cremations and Non-Cremations Projected - United States Only



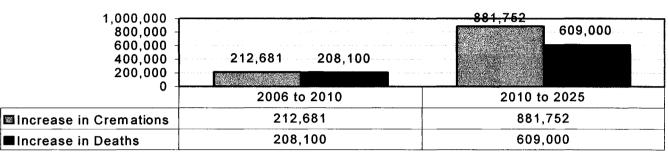
| Total Deaths | 2,425,900 | 2,634,000* | 3,243,000* | |
|--------------|-----------|------------|------------|--|
| | | | | |

*Projected figures.

• Comparison of Projected Cremations and Deaths

The increase in the rate of cremations in the United States continues to exceed the increase in deaths when comparing 2006 actual rates to 2010 projected rates (see graph below). For example, CANA predicts that there will be an increase of approximately 212,681 more cremations and 208,100 more deaths in 2010 than there were in 2006. This rate increase is not as significant as in previous years. Last year, CANA predicted that there would be an increase of approximately 244,242 more cremations, but only 202,000 more deaths in 2010 than there were in 2005. This indicates that not only will the number of cremations performed in five years increase because of the increasing number of deaths, but the number will be even greater because the percentage being cremated is increasing as well.

Projected Increase of Cremations and Deaths- United States Only



| Cremations by Year 2006: 815,369 | <u>Deaths by Year</u> 2,425,900 |
|-------------------------------------|---------------------------------|
| 2010*: 1,028,050 | 2,634,000** |
| 2025*: 1,909,802 | 3,243,000** |

^{*}Projected figures.

CANA's Projections versus Actual Death to Cremation Comparisons

| | % of U.S. | Cremations | to Deaths | # of U.S. Cr | emations (in | thousands) |
|------|-----------|------------|------------|--------------|--------------|------------|
| Year | Projected | Actual | Difference | Projected | Actual | Difference |
| 1988 | 15.7% | 15.3% | -0.4% | NA | NA | NA |
| 1989 | 16.2% | 16.4% | +0.2% | NA | NA | NA |
| 1990 | 16.9% | 17.0% | +0.1% | NA | NA | NA |
| 1991 | 17.47% | 18.50% | +1.03% | NA | NA | NA |
| 1992 | 18.89% | 19.11% | +0.22% | NA | NA | NA |
| 1993 | 20.16% | 19.78% | -0.38% | 438.5 | 448.5 | +10.0 |
| 1994 | 20.79% | 20.60% | -0.19% | 469.2 | 471.0 | +1.8 |
| 1995 | 21.49% | 21.14% | -0.35% | 496.8 | 488.3 | -8.5 |
| 1996 | 21.78% | 21.31% | -0.47% | 514.1 | 492.4 | -21.7 |
| 1997 | 22.04% | 23.13% | +1.09% | 520.9 | 533.8 | +12.9 |
| 1998 | 23.75% | 24.10% | +0.35% | 553.4 | 563.4 | +10.0 |
| 1999 | 25.39% | 25.04% | -0.35% | 595.6 | 598.7 | +3.1 |
| 2000 | 25.56% | 26.11% | +0.55% | 605.1 | 627.7 | +22.6 |
| 2001 | 27.25% | 26.93% | -0.32% | 651.2 | 650.7 | -0.5 |
| 2002 | 27.78% | 27.75% | -0.03% | 677.7 | 678.1 | +0.4 |
| 2003 | 28.63% | 28.41% | -0.22% | 693.7 | 695.6 | +1.9 |
| 2004 | 29.61% | 30.88% | +1.27% | 708.7 | 740.7 | +32.0 |
| 2005 | 31.99% | 32.27% | +0.28% | 778.0 | 784.7 | +6.7 |
| 2006 | 33.53% | 33.61% | -0.08% | 800.2 | 815.4 | -15.2 |

^{**}US Department of Commerce, Bureau of the Census' Projections of the Population of the United States by Age, Sex and Race: 1988 to 2080, Series P-25, No. 1018.

Updated 2006 and 2007 Cases per Crematory by State

| | - Opuateu : | 2000 ana 20 <u>0</u> | r oases pe | orcinatory by | Otate | ************************************** |
|------------------------|--------------------------|----------------------|-------------------|------------------|--------------------|--|
| | Number of Crematories | Number of | Cases per | Number of | Number of | Cases per |
| | 2006 | Gremations 2006** | Crematory 2006 | Crematories 2007 | Cremations 2007*** | Crematory 2007 |
| | 2.000 | | 400 | | 0.40.40= | |
| ***United States | 2,026 | 815,369 | 402 | 2,113 | 842,467 | 398 |
| Alabama* | 32 | 5,192 | 162 | 34 | 6,839 | 201 |
| Alaska* | 8 | 1,846 | 231 | 8 | 1,913 | 239 |
| Arizona* | 44 | 27,660 | 629 | 50 | 28,738 | 575 |
| Arkansas* | 29 | 5,681 | 196 | 29 | 6,010 | 207 |
| California*** | 185 | 119,748 | 647 | 194 | 111,113 | 573 |
| Colorado* | 49 | 17,071 | 348 | 49 | 17,916 | 366 |
| Connecticut* | 22 | 10,890 | 495 | 25 | 11,045 | 442 |
| Delaware** | 15 | 2,382 | 159 | 15 | 2,567 | 171 |
| District of Columbia** | 0 | 2,744 | NA | 0 | 3,024 | NA |
| Florida* | 171 | 88,057 | 515 | 141 | 87,961 | 624 |
| Georgia** | 63 | 14,919 | 237 | 69 | 15,213 | 220 |
| Hawaii** | 11 | 6,200 | 564 | 11 | 6,200 | 564 |
| ldaho* | 20 | 5,122 | 256 | 25 | 5,307 | 212 |
| Illinois* | 82 | 30,202 | 368 | 82 | 27,887 | 340 |
| Indiana** | 48 | 12159 | 253 | 55 | 12,576 | 229 |
| lowa* | 39 | 6,384 | 164 | 35 | 6,747 | 193 |
| Kansas* | 28 | 6,853 | 245 | 29 | 7,181 | 248 |
| Kentucky* | 20 | 4,942 | 247 | 21 | 5,201 | 248 |
| Louisiana** | 13 | 6,466 | 497 | 16 | 6,705 | 419 |
| Maine* | 5 | 6,837 | 1,367 | 5 | 7,246 | |
| | 32 | • | 384 | 33 | , | 1,449 |
| Maryland* | | 12,301 | | 1 | 12,670 | 384 |
| Massachusetts* | 15 50 | 16,650 | 1,110 | 15 | 17,494 | 1,166 |
| Michigan* | 58 | 33,231 | 573 | 59 | 34,592 | 586 |
| Minnesota* | 41 | 14,981 | 365 | 51 | 15,705 | 308 |
| Mississippi** | 15 | 2,730 | 182 | 14 | 2,876 | 205 |
| Missouri** | 44 | 13,578 | 309 | 46 | 14,426 | 314 |
| Montana* | 23 | 5,032 | 219 | 24 | 5,237 | 218 |
| Nebraska* | 12 | 4,216 | 351 | 13 | 4,613 | 355 |
| Nevada** | 14 | 12,588 | 899 | 14 | 13,826 | 988 |
| New Hampshire* | 13 | 5,426 | 417 | 13 | 5,752 | 442 |
| New Jersey** | 31 | 19,527 | 630 | 31 | 19,610 | 633 |
| New Mexico* | 19 | 7,192 | 379 | 20 | 7,432 | 372 |
| New York* | 50 | 41,252 | 825 | 54 | 42,468 | 786 |
| North Carolina* | 79 | 18,756 | 237 | 85 | 20,354 | 239 |
| North Dakota* | 3 | 1,130 | 377 | 3 | 1,352 | 451 |
| Ohio* | 93 | 30,112 | 324 | 100 | 31,646 | 316 |
| Oklahoma* | 29 | 8,050 | 278 | 32 | 8,598 | 269 |
| Oregon** | 58 | 20,598 | 355 | 62 | 19,442 | 314 |
| Pennsylvania* | 88 | 36,516 | 415 | 91 | 37,815 | 416 |
| Rhode Island** | 7 | 3,077 | 440 | 9 | 3,313 | 368 |
| South Carolina* | 33 | 8,505 | 258 | 40 | 8,853 | 221 |
| South Dakota* | 5 | 1,473 | 295 | 8 | 1,487 | 186 |
| Tennessee ₁ | 32 | 6,901 | 216 | 35 | 9,641 | 275 |
| Texas* | 82 | 37,342 | 455 | 93 | 19,729 | 213 212 |
| Utah** | 62 12 | 37,342 3,128 | 261 | 93 12 | | 279 |
| | 12 | • | | | 3,344 | |
| Vermont* | | 2,739 | 228 | 10 | 2,937 | 294 |
| Virginia* | 73 74 | 15,704 | 215 | 75 74 | 16,531 | 220 |
| Washington* | 74 47 | 31,165 | 421 | 74 | 32,559 | 440 |
| West Virginia* | 17 | 3,423 | 201 | 17 | 3,464 | 204 |
| Wisconsin* | 67 | 14,550 | 217 | 76 | 14,741 | 194 |
| Wyoming** | 11 | 2,140 | 195 | 11 | 2,236 | 203 |

Data shown for the "Number of Crematories" was collected from surveys distributed to leading crematory manufactures. *Final figures.

^{**}Estimated using official 00-04 state data and 2005 confirmed death count from National Vital Statistics. NA = Not applicable.

^{1 -} TN cremations derived from surveying state crematories and 2005 confirmed death count from National Vital Statistics.

Canadian Cremation Figures (Cremations and deaths supplied by provinces)

Percentage of Deaths Resulting in Cremation - Projected to 2010 Projections based on 5 years' average increase compounded

| Province | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | Projected **2010 |
|-----------------------|--------|-------|--------|--------|---------|-------|--------|--------|--------|--------|---------------------|
| Alberta | 49.1% | NA | 53.8% | 53.3% | 53.4% | NA | 57.7% | 58.8% | 58.9% | 59.2% | 63.7% |
| British Columbia | 73.1% | 74.0% | 75.7% | 75.6% | 76.4% | 76.8% | 78.0% | 79.3% | 79.3% | *79.9% | 78+% |
| Manitoba | 43.4% | NA | 47.4% | 48.9% | 46.0% | 50.4% | 52.0% | *52.8% | *53.2% | 52.4% | 59.4% |
| New Brunswick | 19.2% | 20.6% | 21.4% | *22.5% | 8.6% | 10.3% | NA | 35.4% | *38.9% | *43.7% | NA |
| Newfoundland | NA | NA | ŇA | NA | NA | NA | NA | 18.1% | 19.7% | NA | NA |
| Northwest Territories | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA | NA |
| Nova Scotia | *28.5% | 33.9% | 35.4% | *37.9% | 44.0% | NA | 50.0% | 50.5% | 52.8% | *55.2% | NA |
| Nunavut | NA | NA | NA | NA | NA | 2.0% | 2.2% | 0.0% | 1.5% | NA | NA |
| Ontario | 40.1% | 40.6% | 48.6% | 41.8% | 42.3% | 47.0% | 47.0% | *48.7% | *50.1% | *50.9% | 44.8% |
| Prince Edward | | | | | | | | | | | |
| Island | 7.8% | 8.5% | 9.7% | 9.8% | 10.0% | NA | NA | 13.5% | 14.0% | *14.8% | NA |
| Quebec | *32.5% | NA | *34.5% | *35.3% | *42.0%1 | NA | 60.5%2 | *69.9% | *83.0% | *87.1% | NA |
| Saskatchewan | 34.7% | NA | 37.6% | 39.7% | NA | 43.2% | 45.5% | 47.1% | *48.4% | *49.7% | 60.7% |
| Yukon Territory | 38.1% | 47.4% | 58.8% | *63.3% | 46.2% | 56.3% | 54.1% | 59.2% | 55.0% | 55.4% | NA |
| TOTAL | 42.4% | 46.2% | *47.7% | NA | 47.3% | 51.7% | 56.0% | *54.6% | *55.3% | *55.9% | NA |

NA = Not available.

*Estimated figure - will be updated when

final figures come in.

The total percentage of cremations resulting from deaths reflects the number of cremations and/or the rate of cremations which were provided for each province. These figures do not include data from provinces that were "Not Available" (NA).

| Canadian Totals: | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 : | 2007 |
|------------------|-----------|------------|------------|---------|-----------|-----------|--------------|-------------|------------|--------|
| Deaths | 213,004 * | ***219,836 | ***223,789 | 223,580 | **227,630 | **226,169 | **226,584 ** | 230,132 **2 | 33,415 **2 | 41,297 |
| Cremations | 90,200 | 101,454 | *106,747 | NA | *107,673 | NA | *120,714 | NA | NA | NA |

NA = Not available.

The table below shows the cremation totals provided by each province.

| Province | 2003 Cremations | 2004 Cremations | 2005 Cremations | 2006 Cremations | 2007 Cremations |
|-----------------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| Alberta | NA | 10,839 | 11,340 | 11,895 | 12,388 |
| British Columbia | 22,351 | *23,109 | 23,814 | 24,209 | *24,841 |
| Manitoba | 5,000 | 5,160 | NA | *5,427 | 5,424 |
| New Brunswick | 653 | 667 | 789 | *2,539 | *2,909 |
| Newfoundland | NA | NA | 810 | 884 | NA |
| Northwest Territories | NA | NA | NA | NA | NA |
| Nova Scotia | NA | 4,081 | 4,174 | 4,384 | *4,824 |
| Nunavut | 2 | 2 | NA | 2 | NA |
| Ontario | 38,975 | 39,444 | NA | *44,335 | *46,572 |
| Prince Edward Island | NA | NA | 151 | 178 | *191 |
| Quebec | NA | 33,951 | NA | *44,633 | *49,288 |
| Saskatchewan | 3,817 | 4,042 | 4,082 | 4,386 | *4,564 |
| Yukon Territory | 76 | 86 | 97 | 99 | 102 |

NA = Not available. *Estimated figure. 1 = Number of Quebec cremations extrapolated from known death and cremation figures in Montreal.

₁ = Quebec percentage of cremations extrapolated from known death and cremation figures in Montreal.

₂ = Official Quebec figure.

^{**}Projections are based upon 00-04 data.

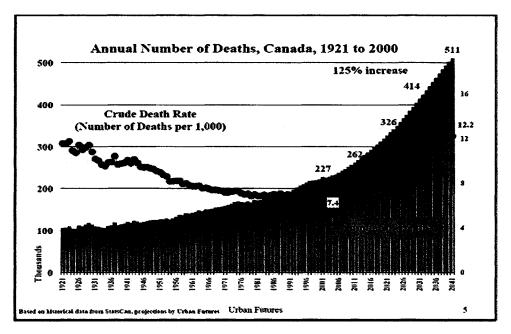
^{***}Death totals from the Canadian Statistical Reference Centre.

^{*}Estimated figure.

^{**}Death total from Statistics Canada

Deaths in Canada, 1921 to 2041

The chart below shows the projected increase in the death rate and its effect on the number of cremations annually.



Baxter Presentation, CANA Convention, Vancouver, Canada, 2004.

Table of Cremations Carried out in the United Kingdom – Pharos International, 2007

| Year | Operating Crematoria | New Crematoria | Deaths** | Cremations | Percentage |
|------|-------------------------|----------------|----------|------------|------------|
| 1960 | 148 | 17 | 588,032 | 204,019 | 34.70 |
| 1970 | 206 | 2 | 638,834 | 353,957 | 55.41 |
| 1980 | 220 | 1 | 644,684 | 420,717 | 65.26 |
| 1990 | 225 | 0 | 629,629 | 438,066 | 69.58 |
| 1991 | 225 | 0 | 634,339 | 441,108 | 69.54 |
| 1992 | 226 | 1 | 622,410 | 437,000 | 70.21 |
| 1993 | 227 | 1 | 646,477 | 453,045 | 70.08 |
| 1994 | 228 | 1 | 616,719 | 434,223 | 70.41 |
| 1995 | 229 | 3* | 649,635 | 445,574 | 68.59 |
| 1996 | 230 | 1 | 640,081 | 445,934 | 69.67 |
| 1997 | 234 | 4 | 633,635 | 446,305 | 70.44 |
| 1998 | 238 | 4 | 633,062 | 439,145 | 69.37 |
| 1999 | 241(1) | 3 | 635,785 | 444,169 | 69.86 |
| 2000 | 243(1) | 2 | 611,960 | 437,609 | 71.51 |
| 2001 | 243(1) | 0 | 605,835 | 428,383 | 70.71 |
| 2002 | 244(1) | 1 | 609,943 | 437,124 | 71.67 |
| 2003 | 245(1) | 1 | 615,177 | 442,538 | 71.94 |
| 2004 | 246(1) | 1 | 588,753 | 424,835 | 72.16 |
| 2005 | 249(1) | 3 | 586,829 | 424,684 | 72.37 |
| 2006 | 251(1) | 2 | 576,211 | 416,881 | 72.35 |
| 2007 | 254(1) | 3 | N/A** | 417,920 | N/A |

Taken from Pharos International, the official journal of the Cremation Society of Great Britain, Spring 2008.

^{*} Includes replacement of existing crematorium.

^{**} Source: Office for National Statistics. Crown copyright. No provisional figures are available relating to total deaths in England and Wales for 2007 as of April 23 lncludes Arnos Vale which closed in 1998.

HISTORICAL CREMATION DATA - United States vs. Canada

| | | UNITED STATI | | | CANADA | |
|------------------|-----------|--------------------------------|-------|--------------------|---------|----------------------|
| YEAR | | emations | % | Deaths | | 6 |
| 1876-84 | | 41 | | | | |
| 1885 | | 47 | 1 | | | |
| 1886 | | 114 | - 1 | | | |
| 1887 | | 127 | 1 | | | |
| 1888 | | 190 | | | | |
| 1889 | | 253 | 1 | | | |
| 1890 | | 373 | | | | |
| 1891 | | 471 562 | İ | | | |
| 1892 1893 | | 668 | | | | |
| 1894 | | 824 | | | | |
| 1895 | | 624 1,017 | | | | |
| 1896 | | 1,101 | | | | |
| 1897 | | 1,390 | | | | |
| 1898 | | 1,693 | ļ | | | |
| 1899 | | 1,996 | l | | | |
| 900 | | 2,414 | į | | | |
| 901 | | 2,713 | | | | |
| 902 | | 3,197 | | | 3 | |
| 903 | | 3,526 | | | 6 | |
| 904 | | 4,077 | | | 16 | |
| 905 | | 4,309 | | | 19 | |
| 006 | | 4,518 | | | 19 | |
| 907 | | 5,409 | | | 27 | |
| 808 | | 6,100 | | | 52 | |
| 909 | | 5,602 | | | 88 | |
| 910 | | 6,369 | | | 97 | |
| 911 | | 7,450 | 1 | | 74 | |
| 912 | | 7,379 | | | 71 | |
| 913 | | 10,119 | j | | 64 | |
| 914-18 | | 65,571 | I | | | |
| 919-21 | | 40,568 15,563 | | 100 100 | 4.44 | 120/ |
| 922 923 | | 15,563 16,516 | ł | 106,100 | |).13%).14% |
| 923 924-28 | | 16,516 101, 4 67 | | 108,900 538,700 | 152 (|). 1 4 70 |
| 924-26 929-33 | | 142,346 | ľ | 553,100 | 3,044 (|).55% |
| 934-38 | 7,100,000 | 182,054 | 2.56% | 554,800 | |).75% |
| 939-43 | 7,100,000 | 226,227 | 3.21% | 586,000 | | .08% |
| 944-48 | 7,098,000 | 264,002 | 3.72% | 601,000 | | .39% |
| 949-53 | 7,393,000 | 299,202 | 4.05% | 628,800 | • | .94% |
| 954 | 1,481,000 | | 55,75 | 124,900 | , | , , 0 |
| 955 | 1,529,000 | | | 128,500 | | |
| 956 | 1,564,000 | | ļ | 132,000 | | |
| 957 | 1,633,000 | | 1 | 136,600 | | |
| 958 | 1,648,000 | 58,760 | 3.57% | 135,200 | 3,724 2 | 2.75% |
| | | | • | | | |

HISTORICAL CREMATION DATA - United States vs. Canada

| | UNITE | DSTATES | | | CANADA | |
|--------------|------------------------------------|--------------------|------------------|-------------------------|-----------------------|------------------|
| YEAR | Deaths C | remations | % | Deaths (| Cremations | % |
| 1959 | 1,657,000 | 59,376 | 3.58% | 139,900 | 4,096 | 2.93% |
| 1960 | 1,712,000 | 60,987 | 3.56% | 139,700 | 4,537 | 3.25% |
| 1961 | 1,702,000 | 61,595 | 3.62% | 141,000 | 4,891 | 3.47% |
| 1962 | 1,757,000 | 63,435 | 3.61% | 143,700 | 5,138 | 3.58% |
| 1963 | 1,814,000 | 67,330 | 3.71% | 147,400 | 5,792 | 3.93% |
| 1964 | 1,798,000 | 67,658 | 3.76% | 145,900 | 6,382 | 4.37% |
| 1965 | 1,828,000 | 70,796 | 3.87% | 148,900 | 6,906 | 4.64% |
| 1966 | 1,863,000 | 73,339 | 3.94% | 149,900 | 7,388 | 4.93% |
| 1967 | 1,851,000 | 77,375 | 4.18% | 150,300 | 7,991 | 5.32% |
| 1968 | 1,930,000 | 83,977 | 4.35% | 153,200 | 8,081 | 5.27% |
| 1969 | 1,922,000 | 85,683 | 4.46% | 154,500 | 8,408 | 5.44% |
| 1970 | 1,921,000 | 88,096 | 4.59% | 156,000 | 9,188 | 5.89% |
| 1971 | 1,928,000 | 92,251 | 4.78% | 157,300 | 9,406 | 5.98% |
| 1972 | 1,964,000 | 97,067 | 4.94% | 162,400 | 11,717 | 7.21% |
| 1973 | 1,973,000 | 112,298 | 5.69% | 164,000 | 15,880 | 9.68% |
| 1974 | 1,934,400 | 119,480 | 6.18% | 166,800 | 17,415 | 10.44% |
| 1975 | 1,892,900 | 123,918 | 6.55% | 167,400 | 20,694 | 12.36% |
| 1976 | 1,910,900 | 140,052 | 7.33% | 171,000 | 22,615 | 13.23% |
| 1977 | 1,902,100 | 145,733 | 7.66% | 167,500 | 24,713 | 14.75% |
| 1978 | 1,924,100 | 163,260 | 8.49% | 171,000 | 28,456 | 16.64% |
| 1979 | 1,905,000 | 179,393 | 9.42% | 170,600 | 30,274 | 17.75% |
| 1980 | 1,989,841 | 193,343 | 9.72% | 172,000 | 32,423 | 18.85% |
| 1981 | 1,977,981 | 217,770 | 11.01% | 173,000 | 34,884 | 20.16% |
| 1982 | 1,974,797 | 232,789 | 11.79% | 183,700 | 37,222 | 20.26% |
| 1983 | 2,019,201 | 249,182 | 12.34% | 184,000 | 41,887 | 22.76% |
| 1984 | 2,039,369 | 266,441 | 13.06% | 185,500 | 44,630 | 24.06% |
| 1985 | 2,086,440 | 289,091 | 13.86% | 190,500 | 49,216 | 25.84% |
| 1986 | 2,105,361 | 300,587 | 14.28% | 195,000 | 54,482 | 27.94% |
| 1987 | 2,123,323 | 323,371 | 15.23% | 197,000 | 53,867 | 27.34% |
| 1988 | 2,167,999 | 332,183 | 15.32% | 186,600 | 57,568 | 30.85% |
| 1989 | 2,150,466 | 352,370 | 16.39% | 195,500 | 60,087 | 30.74% |
| 1990 | 2,148,463 | 367,975 | 17.13% | 193,000 | 62,797 | 32.54% |
| 1991 | 2,169,518 | 400,465 | 18.46% | 195,000 | 66,087 | 33.89% |
| 1992 | 2,175,613 | 415,966 | 19.12% | 185,211 | 64,557 | 34.86% |
| 1993 | | 448,532 | 19.77% | | 70,017 | |
| 1994 | 2,268,553 2,278,99 4 | 470,915 | 20.66% | 193,557 195,331 | 75,489 | 36.17% 38.65% |
| 1995 | 2,270, 394 2,312,132 | 488,224 | 21.11% | 210,545 | 79,206 | 37.62% |
| 1996 | 2,314,690 | 492,434 | 21.11% | 210,343 | 81,960 | |
| | | | | | | 39.45% |
| 1997 | 2,314,245 | 533,773 | 23.06% | 209,395 | 85,196 | 40.69% |
| 1998 | 2,337,256 | 563,384 | 24.10% | 213,004 | 90,200 | 42.35% |
| 1999 | 2,391,399 | 598,721 | 25.04% | • | 101,454 | 46.15% |
| 2000 | 2,403,351 | 629,362 652,751 | 26.19% | 223,789** | 106,747*** | |
| 2001 2002 | 2,416,425 2,443,387 | 652,751 678,002 | 27.01% | 223,580 | N/A 107 673 | N/A 47.30% |
| 2002 | 2,443,387 2,448,288 | 678,092 695,637 | 27.75% 28.41% | 227,630** N/A | 107,673 N/A | 47.30% N/A |
| 2003 | 2,398,343* | 740,695 | 30.88% | 215,742*** | 120,714*** | 56.0%*** |
| 2004 | 2,432,000* | 784,764 | 32.27% | | N/A | 00.0 % N/A |
| 2006 | 2,425,900* | 815,369* | 33.61% | | N/A | N/A |
| 2007 | 2,414,534*** | 842,467*** | | 241,297*** | N/A | N/A |
| | m the National Vital Statistics | | | m the Canadian St | | |

^{*} Figure from the National Vital Statistics System.
*** Preliminary figure.

^{**} Figure from the Canadian Statistical Reference Centre. N/A = Not Available.

Cremation Data & Predictions: Data Trends - Wirthlin, 2005

❖ Major Trends Affecting Cremation

- 1. People are dying older.
- 2. Migration to retirement locations is increasing.
- 3. Cremation has become acceptable.
- 4. Environmental considerations are becoming more important.
- 5. Level of education is rising.
- 6. Ties to tradition are becoming weaker.
- 7. Regional differences are diminishing.
- 8. Religious restrictions diminishing.
- 9. Greater flexibility in memorialization services.

Primary Reasons for Choosing Cremation

Random Survey of 371 individuals: Wirthlin Group, 2005 (see page 21)

- 1. Saves money (30%)
- 2. Saves land (13%)
- 3. Simpler (8%)
- 4. Body not in earth (6%)
- 5. Preference (6%)

Note: This survey is conducted every five years by the Wirthlin Group, as part of the 2005 study of American Attitudes Towards Ritualization & Memorialization.

Why Cremation Was Chosen

Survey Conducted by NFFS & Notre Dame University

- 1. Preference of the deceased
- 2. Preference by next-of-kin
- 3. Convenience/efficient arrangement/simpler
- 4. Lower cost
- 5. Environmental consideration

Source: 1984 Survey of Individuals and Families that had chosen cremation.

• 2005 Study of American Attitudes Toward Ritualization and Memorialization

CREMATION CONTINUES TO EXPAND AS OPTION AMERICANS PREFER

An annual 5-year study by Wirthlin Worldwide shows that cremation continues to expand as an option that Americans would personally select. For the first time the survey broke out responses from African Americans and Hispanics. According to the new national survey, 46% of Americans plan to choose cremation compared to 45% in 1999, 39% in 1995 and 31% in 1990.

Two groups that were less inclined to choose cremation were African Americans (21%) and members of the Baptist religion (29%). While Whites have the most exposure to the process of cremation (28%), African Americans (13%) have the least. Practicing Baptists, more than any other religion, are more likely to shun cremation because it "destroys the body" (16%).

Primary reasons for choosing cremation are; to save money (30%); because it is simpler, less emotional and more convenient (14%); and to save land (13%). Those who favor cremation tend to be better educated and from household with higher incomes. The most recent figures from 2003 show that the U.S. cremation rate was 28% (700,000 cremations). Based upon increases in acceptance over the past five-year average, the Cremation Association of North America (CANA) has forecast a national cremation rate of 43% by 2025 with over 1.4 million cremations taking place.

Eighty-nine percent of those choosing cremation say they would like some type of ceremony (up from 80% in 1990; and 83% in 1995). Most (32%) still wanted a traditional funeral while 26% wanted a private service and 25% wanted a memorial service.

The new survey shows that four out of ten Hispanics and Whites would choose cremation. The top reason that those of the Catholic faith (both Hispanics and Whites) would not choose cremation was the misconception that "religion does not allow" when in fact cremation has been allowed since 1965.

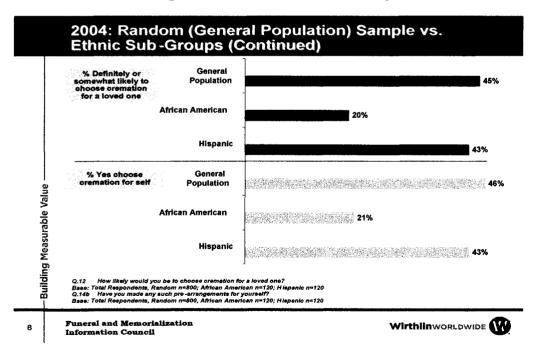
One of the major reasons African Americans choose cremation less than Hispanics and Whites is that the funeral is extremely important in the African American community and there is again a misconception that one cannot have a funeral and be cremated.

In regards to what follows cremation, 56% of those choosing cremation said they would purchase an urn; 39% favored scattering of the remains; 24% indicated they would place the cremated remains in a cemetery, (bury 16%), (columbarium 8%); with 1% wanting to place them in a church columbarium. Ten percent said they would take the inumed cremated remains home. Fourteen percent did not know what they would do with the remains.

The survey, entitled "2005 Wirthlin Report, A Study of American Attitudes Toward Ritualization and Memorialization," was commissioned by the Funeral and Memorial Information Council (FAMIC) of which the Cremation Association of North America (CANA) is a member, along with the majority of other national death care and memorial associations.

In conducting the survey, Wirthlin Worldwide contacted by telephone nearly 1,000 adult Americans age 40 and older including an over-sample of African Americans and Hispanics. The sample was selected to ensure an appropriate state-by-state representation of the nation's population, a mixture of urban, suburban, and rural areas, diverse age and ethnic groups and various religious beliefs, with a 40% male and 60% female gender distribution because women are known to be the primary decision-makers regarding remembrance and memorialization. The 2005 Wirthlin Report marks the fourth survey that FAMIC has commissioned since 1990.

· Likelihood of choosing cremation for a loved one and for yourself



^{*}Taken from the 2005 Wirthlin Report.

Cremation Data & Predictions: Data Trends – Wirthlin, 2005

• Likelihood of choosing cremation for a loved one and for yourself - continued

| Ву | | | Ethnicity | | G | ender | | Age | | | ave anged |
|-----------------------------|-------|-------|-----------|---------|-------|--------|-------|-------|------|-------|--------------|
| | Total | White | Af. Am. | Hispan. | Male | Female | 40-54 | 55-74 | 75+ | Yes | No |
| Definitely choose | 33% | 35 % | 14% | 32% | 32% | 33% | 33% | 34% | 31% | 32% | 34% |
| Somewhat likely to choose | 14% | 13% | 7% | 12% | 17% | 11% | 16% | 13% | 6% | 12% | 15% |
| Not very likely to choose | 7% | 8% | 5% | 4% | 6% | 7% | 7% | 7% | 5% | 6% | 8% |
| Not at all likely to choose | 40% | 39% | 68% | 42% | 38% | 42% | 38% | 41% | 51% | 44% | 35% |
| Base: Total Respondents | (800) | (704) | (120) | (120) | (319) | (481) | (417) | (295) | (88) | (481) | (318) |

| Ву | | Religion | | | | | | | |
|-----------------------------|-------|------------|----------|---------|-------|-------|--|--|--|
| | Total | Protestant | Catholic | Baptist | Other | None | | | |
| Definitely choose | 33% | 35% | 23% | 11% | 25% | 47% | | | |
| Somewhat likely to choose | 14% | 9% | 16% | 15% | 11% | 12% | | | |
| Not very likely to choose | 7 % | 7 % | 8 % | 8 % | 14% | 5 % | | | |
| Not at all likely to choose | 40% | 43% | 51% | 61% | 48% | 30% | | | |
| Base: Total Respondents | (800) | (148) | (132) | (66) | (44) | (242) | | | |

| Ву | Income | | | | Education | | | |
|-----------------------------|--------|-------------------|-----------------------|------------------------|-------------------|---------------------------|--|----------------|
| | Total | Under \$40,000 | \$40,000- \$75,000 | \$75,000- \$125,000 | Over \$125,000 | High School or less | Some College or College Grad | Grad School |
| Definitely choose | 33% | 34% | 32% | 31% | 49% | 29% | 36% | 34% |
| Somewhat likely to choose | 14% | 11% | 17% | 19% | 17% | 10% | 16% | 16% |
| Not very likely to choose | 7% | 5% | 9% | 7% | 11% | 7% | 6% | 9% |
| Not at all likely to choose | 40% | 44% | 38% | 36% | 19% | 45% | 38% | 34% |
| Base: Total Respondents | (800) | (244) | (202) | (127) | (47) | (297) | (361) | (128) |

^{*}Taken from the 2005 Wirthlin Report.

Cremation Data & Predictions: Data Trends - Wirthlin, 2005

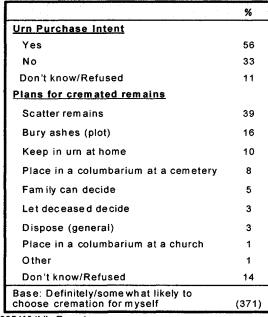
• Reasons for Choosing Cremation

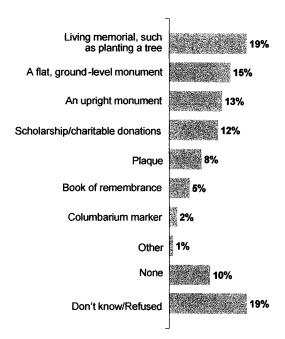
| | 2004 % | 1999 % | 1995 % | 1990 % |
|---|-----------|-----------|-----------|-----------|
| Saves money | 30 | 27 | 27 | 19 |
| Saves land | 13 | 17 | 16 | 16 |
| Simpler | 8 | 7 | 10 | NA |
| Body not in earth | 6 | 8 | 12 | 11 |
| Preference | 6 | 10 | 2 | NA |
| No reason to save body | 5 | 3 | 2 | NA |
| Remains/ashes can be strewn | 3 | 4 | 4 | 3 |
| Less em otional | 3 | 3 | 3 | 4 |
| Remains can be sent to a more meaningful/some other place | 3 | 1 | 1 | NA |
| Don't want bugs eating my body | 3 | 1 | 2 | NA |
| Convenient | 2 | 3 | NA | 10 |
| Claustrophobia | 2 | 1 | | NA |
| Unburdened soul | 1 | * | * | * |
| Religion | 1 | 1 | 1 | 2 |
| Don't want people to come see me | 1 | 1 | 3 | NA |
| Organ donor | 1 | * | 1 | NA |
| Family tradition | 1 | 1 | 2 | NA |
| Other | 1 | 9 | 10 | 25 |
| Can hold a memorial at a later date | * | * | | NA |
| Don't know/Refused | 7 | 3 | 5 | 10 |
| Base: Definitely/somewhat likely to choose cremation for myself | (371) | (278) | (249) | (221) |

Taken from the 2005 Wirthlin Report.

*Indicates less than 0.5%

· Cremation Details





Taken from the 2005 Wirthlin Report.